



Early years – early intervention and prevention

- Dudley – **Behaviour Training Programme**
- **Parent Carer Forums**, weekly parent groups
- **Family hubs** with sensory rooms
- **Professionals with lived experience**

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Older family carers – planning ahead

- **Good relationships** if known to services locally
- Some **good professionals with positive relationships** such as GP's, Acute Liaison Nurses and Allied Health Professionals

**WHAT'S
WORKING
WELL?**



Transition – moving from child to adult services

- **Keyworker Programme** (crisis or at risk of crisis)
- Some **proactive staff**
- **Increased awareness** of challenges in transition



Risk of crisis at any age – additional support

- **Available resources** and use of **virtual meetings**
- **Decreased number of admissions**
- Increase in number of **options**
- Increase in **committed and skilled staff**
- **Keyworker Program**



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Early years – early intervention and prevention

- Hybrid sessions to **capture the needs of all parents**
- **Referrals to key working**
- **Cultural and language barriers** to getting support
- Support for **0–5 age group** and **transition to primary school**
- Supporting families to fill in and **access forms** e.g. Disability Living Allowance (DLA) forms

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Older family carers – planning ahead

- **Transition**
- **Social care** – knowing what is on offer
- **Raising awareness**
- **Training** for paid carers
- **Engaging** with families from different cultural backgrounds
- **Primary care**
- **Future planning**

WHAT COULD BE BETTER?



Transition – moving from child to adult services

- **Funding** for provision post-18
- **Consistency** between local authorities
- **Shared responsibility** between services
- **Sharing data** to help shape services
- **Information** on what support families can access
- **Consistent communication** between children's and adults' services



Risk of crisis at any age – additional support

- **Dynamic Support Register (DSR)** and other processes
- **Time delays** – improved staff capacity
- **Collaborative working** – joint and respectful system working
- **Transparency** in communication with families
- **Information sharing**
- **Access to key working** should be easier/ quicker



Early years – early intervention and prevention

- **Information sharing** and **clarity of local service offers** e.g. networking sessions for families and professionals
- Collating relevant **data**
- **Training** in schools
- **Accessible support** that suits parent carer schedules
- **Early support model**
- **Access to services** e.g. respite
- The CBF share details of **E-PATS** and **PBS workshops**

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Older family carers – planning ahead

- **Joint working**, facilitated by the CBF
- Building a **network** and signposting to it
- **Clarity of service offers**

WHAT ACTIONS CAN WE TAKE?



Transition – moving from child to adult services

- Expanding **keyworker programme** around transition wider than just those at risk of admission/in hospital
- **Information sharing** and **workshops** – empowering families through the network
- Increasing **professionals' knowledge** of transition
- Feeding into **CB-NSG** subgroups
- **Designated lead** from each service to attend meetings and feedback to their team
- **Clear, visual pathway**

Key themes

- Information sharing
- Clarity around local service offers
- Keyworking
- Empowering families
- Evaluating and collating data



Risk of crisis at any age – additional support

- **Information sharing** through the network
- **Narrowing gaps** in services between local areas
- Expanding **Keyworking**
- Promoting **reflection** and **accountability**
- Enhancing **co-production** and **empowering families**
- Focus on **prevention**
- Evaluation **data**
- **Flexible approaches** to engagement



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Forward Together – The Black Country

Progress so far....

Shared CBF resources and reports:

1. 'Planning for the Future' Resource

Family carers:

- Connected into the CBF's family carer email network
- Provided with information for carers catch up sessions, listening ear calls and family support details
- Shared details of local parent carer forums
- Facilitated discussions with professionals working in the area to express their experiences and views

Invited professionals from the regional networks to join the CBF's Professional Email Network to connect with other professionals working with people with severe learning disabilities and behaviours that may challenge, providing peer learning opportunities.

Shared information gathered at the CoP event with leads at Black Country NHS Foundation Trust.

Considered plans for next community of practice event including locality, how we can support more family carers to engage and to get the right information and to be more connected into services.