

Person Specification - Family Support Caseworker

Skills, competencies, knowledge and experience

Applicants will be expected to demonstrate the following through the recruitment process. In question 11 of the application form applicants should detail their skills, experience and knowledge for all items marked with *.

1.	Educated to degree level (or equivalent) in a related subject e.g. Psychology, or have relevant experience	Essential	Application Form
2.	Knowledge of learning disability	Essential *	Application Form & Interview
3.	Knowledge of learning disability support and services, including inpatient services	Desirable *	Application Form & Interview
4.	Knowledge and understanding of challenging behaviour and positive behaviour support	Desirable *	Application Form & Interview
5.	Experience of supporting children or adults with learning disabilities whose behaviour challenges	Desirable *	Application Form
6.	Experience of information and advice or advocacy work	Desirable *	Application Form
7.	An understanding of and commitment to equality, diversity and human rights.	Essential*	Application Form & Interview
8.	Excellent written communication skills	Essential*	Application Form & Interview
9.	Ability to source and present complex information and concepts in a way that is simple and easy to understand	Essential *	Application Form & Interview
10.	Excellent listening and oral communication skills	Essential*	Application Form & Interview
11.	Ability to empathise with the needs of families	Essential *	Application Form & Interview
12.	Emotional resilience and an understanding of the importance of support and self-care	Essential*	Application Form & Interview
13.	Be able and willing to maintain	Essential	Interview

	confidentiality. (NB: Unless related to safeguarding or required by law.)		
14.	Ability to create and maintain positive and collaborative relationships with internal and external stakeholders	Essential *	Application Form & Interview
15.	Initiative and self-motivation including the ability to prioritise workload.	Essential *	Application Form & Interview
16.	Sound IT and word processing skills	Essential	Application Form
17.	Ability to work flexibly in a small office/team environment	Essential *	Application Form