



## Challenging Behaviour - National Strategy Group (CB-NSG)

### Are we ALL ready?

Wednesday 26<sup>th</sup> May 2021

#### Workshop 5: Housing

Workshop Facilitator: Jayne Knight  
CBF Note-taker: Mary Spence.

#### Workshop agenda

Time	What
10.55-11.05 (10 mins)	Introductions and facilitators' overview of the issues
11.05-11.40 (35 mins)	Discussion of key questions around challenges and opportunities
11.40-11.55 (15 mins)	Break
11.55-12.50 (55 mins)	Action planning- allocation of actions with timescales

#### The key questions for this workshop are:

##### Part 1- Discussion – emphasis on ACTION not the problems

- What needs to happen to create 'readiness' in the system and make sure all parts are working together?
- How can we overcome regional variation?
- How do we ensure 'readiness' at all levels of the system – local, regional, national all working together

##### Part 2- Action planning – individual and collective actions

- As a CBNSG (individually and collectively) how can we make it happen at a local / individual, regional, or national level?
- What actions, by whom, will need to be taken following the meeting?
- Allocation of actions to make it happen, with timescales.

#### The objectives are to:

- Identify what can we do ourselves, right now, to ensure community housing is ready and is sufficiently resourced to meet the needs of people with learning disabilities.

## Challenges

- Lack of progress- for every year since the start of the Transforming Care Programme, lack of suitable housing has been the main reason for delayed discharge.
- Lack of basic and specialist learning disability and autism housing knowledge and strategic planning.
- Poor use of data that should be used to allocate investment- focusing on the wrong issues (i.e number of hospital beds rather than the state of current community houses).
- Siloed ways of working and not working in co-production with families. Different agencies and departments using different terminology.
- Waiting lists are too difficult to progress through and process and takes too long to access funding. Multiple levels of sign-off. Underlying solutions are also not quick, and families are not encouraged to think about it early.
- Transition to housing - how early?
- Crisis housing

**Opportunities:** some examples of existing initiatives include...

- New Assuring Transformation data collection
- Community Discharge Plan
- Building The Right Support Delivery Board- housing strategy
- NHSE £100m in capital grants

## Discussion

1) The process is unclear, inconsistent and confusing. There's not enough expertise.

- Different agencies are siloed, and different departments are using different terminologies.
- People don't know their options; it's not thought about early enough. Families should have time to speak to multiple housing providers.
- External Support Group needs housing expertise? Be able to provide support.
- Social workers lack the necessary housing expertise to deliver good outcomes for families.
- Need one stop shop – myth busting FAQs around housing.

2) Joined up working

- When planning for discharge from ATUs, are the right people at meetings? E.g. Are Local Authorities involved in hospital meetings right from the beginning? Examples of Occupational Therapist only joining meetings the day before individual moved into a house.
  - MHA Section 117 - need clearer guidance about who should be at meetings, ask families and if don't know who else then find out.
- Family case study of CHC and LA/housing not co-operating e.g. Psychiatrist was asked to section but had no information.

- Need to help people understand that if you invest well, it will last a long time.
- Multi agencies compiling information through a simple template/checklist to understand the person and their housing needs; thinking logically; planning ahead.

### 3) Co-production, working together

- Housing advocates are viewed with suspicion.
- When doing adaptations, needs consortium of people with necessary expertise.
- Gathering experts in a particular area to work together on housing- is this in the BTRS strategy?

### 4) Responsibility and accountability- a rights-based approach

- Authorities fail to take responsibility for adaptations to the environment; family end up having to do it; often unfunded.
- Need a vision for right to home.
- Everyone is entitled to have a home; build this issue within a human rights framework.
- Commissioners allow (and support) providers buying multiple houses and adapting them before they know an individual's housing needs.
- LDA and ADASS guidance for Commissioners should be followed. **Action:** Find this guidance and share with the group.
- Need to think about this issue proactively.

### 5) Funding

- Generalised housing grants disincentivize areas from including specialist housing in planning. When people think housing for this group, they think social services.
- What happened to the brokerage scheme?
- The private sector is not motivated to deliver good outcomes for individuals.
- Possible Solutions:
  - Allocate money when children are in school. Pot of money that follows the person. For every individual child – expectation that they will move out of home.
  - Persuade someone to revisit the government mortgage scheme? NHS can't release mortgages.
  - Ethical finance consortium with the right values.

## Actions (55 minutes)

What	How	Who	When
Influence housing working group- Building the right support advisory group. Led by Ministry of housing and local government	Sam Clarke and Jayne Knight investigating – finding out who is on the group, when it is meeting, what priorities are. Will feed in discussions from CBNSG.  Group must have LD and autism expertise.  CBNSG to write to group highlighting the key issues in housing.	Sam Clarke and Jayne Knight	ASAP Jayne attending first meeting of care group on 27 <sup>th</sup> May
Housing template/ checklist	Create a widely respected resource with everything you need to think about when planning housing for individuals with learning disabilities whose behaviour challenges. Resource needs to clearly make the case for the right housing and be easy for families to use and commissioners to understand and support. Takes a human rights-based approach.	CBF to co-ordinate existing resources, including those from LDE; Family Support Case studies and output from new Charity 'Where I want to live'. Consider the possibility of a new CBNSG subgroup on Housing  Camilla Parker to help with human rights aspect of checklist/template	
Make financial argument for providing housing.	Collate case studies: LGA case studies – housing in transforming care (good start); Association of supported living; CBF family support  Research NHS finance – what could be changed? Ask for support from Wendy Hicks, NHSE Policy Lead for LD/A	All members of this group to contribute case studies CBF to co-ordinate collection and dissemination.	

<p>Myth busting on housing</p>	<p>Create a flow chart- style document containing the information we already know.</p> <p>Potential for an information App? – Link up with new charity 'Where I want to live' who are creating an app.</p> <p>Use Housing Options material (now LDE)</p>	<p>CBF to support, group members contribute.</p> <p>Sam Clarke to contact 'Where I want to live' about contributing to their app</p>	<p>New charity 'Where I want to live' is launching Summer 2021</p>
<p>Pull together existing knowledge around housing.</p>	<p>Set up <b>CB-NSG subgroup</b> on housing to co-ordinate work and be point of reference. Group membership to include experts and generalists.</p> <p>Develop regional housing networks with necessary expertise.</p>	<p>CBF to discuss new subgroup with CB-NSG steering group</p> <p>CBF to recommend Regional Housing Networks to Health and Social Care Committee.</p>	
<p>Connecting housing and workforce, creating joined-up solutions</p>	<p>Link up notes and actions from workforce and housing workshops at CBNSG.</p> <p>Jayne Knight – connect with Skills for Care and ask for any interest in joint work on housing</p> <p>Research the Learning Disability and Autism Housing Network to see whether we can collaborate on this issue.</p>	<p>CBF</p>	