



**CB-NSG Evaluation Form**

A total of 39 evaluation forms were completed. None via survey monkey. 64 people said they would come, and 56 came on the day. Attendees were asked to rate the day out of 10 with 1 being poor and 10 being excellent; fourteen attendees rated the day at 10, five at 9, five at 8 and two at 7.

<b>Presentation/workshop</b>	<b>Very useful</b>	<b>useful</b>	<b>Not useful</b>	<b>Not at all useful</b>	<b>Don't know</b>
Transforming Care- Outcomes that matter to the Department of Health and Social Care by David Nuttall	7	21	5	2	1
Family Carer presentation by Emma Saysell	27	8	0	0	1
Update on Regional Expert Groups by Ray James	11	20	2	2	1
Poster Display	11	23	1	1	0
Hearing the Voice of children, young people and families by Jacqui Shurlock and Ro Rossiter	5	3	0	0	0
Outcomes important to support workers by Jackie and Ceri Edwards	6	5	0	0	0
Can the Mental Health Act deliver good outcomes for people with learning disabilities and/or autism? By Tony Holland	3	7	0	0	0
Regional Outcomes by Wendy Ewins	3	4	0	0	0
Outcomes the CQC wants its Thematic Review to achieve by Alison Carpenter	6	23	0	0	0
Tizard Family Carer Research Alliance film	10	16	0	0	0
Support worker movement by Sally Warren	3	2	0	0	0
Co-producing better research by Tizard FCRA	8	2	0	0	0
Can we reliably measure quality of life? By Helen Buxton and Ellen Kennedy	6	3	1	0	0

Overall presentations and workshops rated very well and the family carer presentation by Emma Saysell was the most successful in the ratings. The only ones which received any negative votes were:

- David Nuttall: Outcomes that matter to DHSC with 5 'not useful' votes and 2 'not at all useful votes'

- Ray James: Update on Regional Expert Groups which received 2 'not useful' and 'not useful at all' votes
- The poster display also received one vote each for not useful and not useful at all, but was otherwise overwhelmingly popular.
- Helen Buxton: Can we reliably measure quality of life? Which received one not useful vote, but was otherwise well-received

Attendees really enjoyed the time to view the posters. Feedback from this was that they would have appreciated even more time to view them to allow the presenters to speak

### **Work being taken forward outside of workshop actions**

Most of the actions were created in the workshops and involve attendees linking up with each other. The Gr8 support movement was popular with several people saying they were going to link up to this. There were also several actions around linking up with the Tizard Family Carer Research Alliance's first project and network.

Personal Actions from the form:

- Someone will be developing the Research Alliance and liaising with Ray James
- Researching more about issues discussed
- Sharing information
- Feedback to colleagues at NHSE
- Finding out more about outcome measures to be used in a service and looking at training to understand the mental capacity act to be able to challenge this when necessary
- Someone is going to look at using the personal space mats from the poster from A2E
- Someone felt that this was the best lesson from the day to take away: 'It's not about a different 'model' of care'
- Look into and try to apply ideas within the personal outcomes scale
- Link LDE with an academic network
- Use contacts to help design better support for someone I know
- Speak to local contacts/networks about the hearing voices project
- Following Wendy's workshop we will be looking into NHS digital figures on Transforming Care and reflection of MOJ forensic patients in this

### **What people enjoyed about the day**

Generally, people were very positive about the day. None of the ratings for the day fell under 7/10.

One attendee commented that Jackie and Ceri Edwards' workshop was 'absolutely brilliant'

Another commented that the Gr8 Support Movement was a 'great initiative'

*'I expected it [the day] to be informative. But I was not prepared for how important it was for me personally as a family carer to feel so supported and heard. Great, Moved.'*

*'Really useful, well organised day. Well done and thanks.'*

*'Great day, interesting, informative and some dedicated people in the room! Well managed day.'*

There were a couple of comments with some constructive criticism:

One attendee commented the following on David Nuttall's presentation:

*'Aspirations we have heard so many times before: we need to know how the "promises" will be achieved and by when'*

On Ray James:

*"Same old, same old, nothing new and still no change!"*

On the CQC presentation:

*'I did not like the CQC comment that the review was a big ask! Many of us have complex situations that are more than a big ask!'*

One attendee commented that they did not like having two workshops in the big room (even split apart) as they found the noise from the other workshop distracting.

### **How people are planning on using the meeting**

Attendees were given the option of several different ways in which they might use the meeting going forward. They were able to tick as many statements as applied to them, below is a table of the results:

I have thought differently about an issue discussed today	25
I have come away with approaches I will take into my role	24
I value the opportunity to take a strategic approach with other stakeholders	26
I have seen another perspective on an issue I already knew about	20
I have gained specific knowledge and information about an area I did not already know about	10
I gained knowledge and information that will help me in my role/professional life	25
I am aware of resources that will help me in my role	22
I have new information that I will share with my colleagues/my networks	25
I have come away with areas I want to discuss or investigate further	24