



Action planning to improve local services

This note summarises the action planning that took place at a small Early Intervention project workshop in 2014. Other service leads or commissioners may find it helpful to go through this process – the questions in bold beside the arrows are to help guide that process.

How well can your local area enable children with learning disabilities whose behaviour challenges to access the right support, at the right time, and in the right place?

Consider:

- outcomes,
- quality of life
- cost effectiveness.

See: 'Ensuring quality services: core principles for the commissioning of services for children, young people, adults and older people with learning disabilities and/or autism who display or are at risk of displaying behaviour that challenges' Local Government Association/NHS England (2014) for more detail.

We asked commissioners and providers at our workshop:

'How well does your local area **currently** enable children with learning disabilities whose behaviour challenges to access the right support, at the right time, and at the right place? Considering cost, quality of life and cost effectiveness'.



> Where does your area fit?

We asked "what do you want local services to look like in 2019?"

Characteristics of services:

- Local multi-disciplinary team for children whose behaviour challenges
- Functional assessment for all children with learning disabilities whose behaviours challenge
- Increased involvement of family/children
- Training in Positive Behavioural Support (PBS) across all settings
- A cohesive approach from all agencies (education, health, social care, VCS)
- Every family / young person receives "good" service well managed and planned
- Wider thinking re support e.g. siblings
- Multiagency, joint pathway driven with accountable lead provider,
- Skilled workforce who understand needs of CYP with challenging behaviour,
- Timely access,
- Clear pathways between services & clear eligibility criteria,

Success measures:

- More young people supported to stay with families, very few children moving to out of borough placements due to behavioural issues
- Increased use of "Quality of Life" indicators
- Savings in out of area placements used to meet current & forecast needs,
- Value for money demonstrated & linked to outcomes.

> What would your answer be?

We asked workshop attendees to plan the steps needed to achieve this goal by 2019, including how to overcome barriers. A summary of their responses is overleaf.

> You may want to take similar steps?

What needs to happen?	Barriers	What needs to happen?
 Early Identification Joint training & shared understanding of PBS (across families, schools and short break services) Functional assessments Strategic leadership Market development True commissioner collaboration & engagement with market and service users, carers, families, Change of mind set to focus on delivering a service and not discussing who is responsible Access to CAMHS for those with learning disabilities and a mental health problem Co-ordinated commissioning across health, education & social care Continued links with CBF, Tizard, CDC, & service users and families, A clear pathway, 	 Silo working Lack of evidence around early Intervention Culture of workforce (unequipped to meet needs of CYP with LD), People's expectations for children. Resoures Negative narratives / stigma re ASD and behaviour that challenges. Health V Education Access to clinical psychologists/ psychiatrists Access to training Uncertain employment future, Motivation culture. Who to talk to? Do people realise the impact of the issue? Huge structural changes people leaving, not replaced, Willingness, Culture change. Capacity - lack of Working at crisis levels only, Provider - skills - confidence - funding, lack of knowledge, Services not present or able to improve with current or less funding. Attitudes, Knowledge, Budgets, Targets, Assumptions. 	 What are the barriers? How can the barriers be overcome? The will to succeed (i.e. strong leadership). Invest to save - reinvest savings, Challenge the concept that residential is inevitable / best service for CYP with LD and behaviour that challenges. Encourage increased participation by parents to help make decisions re service planning. Joint planning and commissioning Requirements on providers to work jointly & have shared outcome expectations, Increased training and consultation Review of evidence based literature, Development of LD strategy in CAMHS, More proactive multiagency involvement and liaison with commissioners, Multi disciplinary team working Robust key working arrangements, Education & evidence, A clear pathway, pilot to provide evidence, Present cases / ideas from other boroughs (benefits), Culture change driven by all, particularly schools & collages. Structural change - organisational change, Better management / commissioning, Focus on key areas to improve, Build added value into contracts, Collaboration, Co-Production, Education.