

# Winterbourne View Helpline & Support Services

For former patients, their families, friends and professionals



*The Winterbourne View Helpline launches April 2013 to provide*

- A safe space to seek help
- Emotional support
- Practical advice: signposting, resources and information
- Assessments for regular counselling sessions & other Respond services
- When appropriate, telephone counselling sessions with a counsellor

**Freephone 0808 808 0700**

**Open Thursdays 10am – 4pm**

**You can also access the helpline support via email**  
**[wvhelpline@respond.org.uk](mailto:wvhelpline@respond.org.uk)**

***Was your relative a patient at Winterbourne View?***

Join us for bi-monthly Family Support Sessions for family members of former patients of Winterbourne View

Facilitated by Respond staff, the groups are an opportunity for family members to share and support each other, and work out positive ways to move forward.

The groups will be held on Saturdays. Travel and lunch will be subsidized.

***For more information contact:***  
**[Annette.crump@respond.org.uk](mailto:Annette.crump@respond.org.uk)**

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For more information visit: [www.respond.org.uk](http://www.respond.org.uk)

With thanks to funding from:



Respond is a registered charity that has been providing innovative services since 1991. We aim to make a real difference to people with learning disabilities by providing effective and flexible support to help people to improve their lives.

Through psychotherapy, advocacy, campaigning and other support, we work with people with learning disabilities who have experienced abuse or trauma, as well as those who have abused others.