

Good practice: Salford's local plan

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Outline of service Structure

- Pooled Budget
- Section 75 Partnership Agreement
- Commissioning Strategy
- Integrated Management Structure
- Strong Partnership Board, Task Groups & Business Planning
- One point of access
- Provider Forum
- Priority People
- Understanding Demographic Changes
 - people living longer – older/frailer
 - people with complex physical needs
- Joint working across services

Easy Access for people

- Integrated Management
- Collocated Nurses/Social Workers (20) and Health professionals
- Patch based system, One co-ordinator per house
- Coordination of Support
- Focus on Assessments and outcome focused support plans
- Working across services to Joint Assessments and service developments

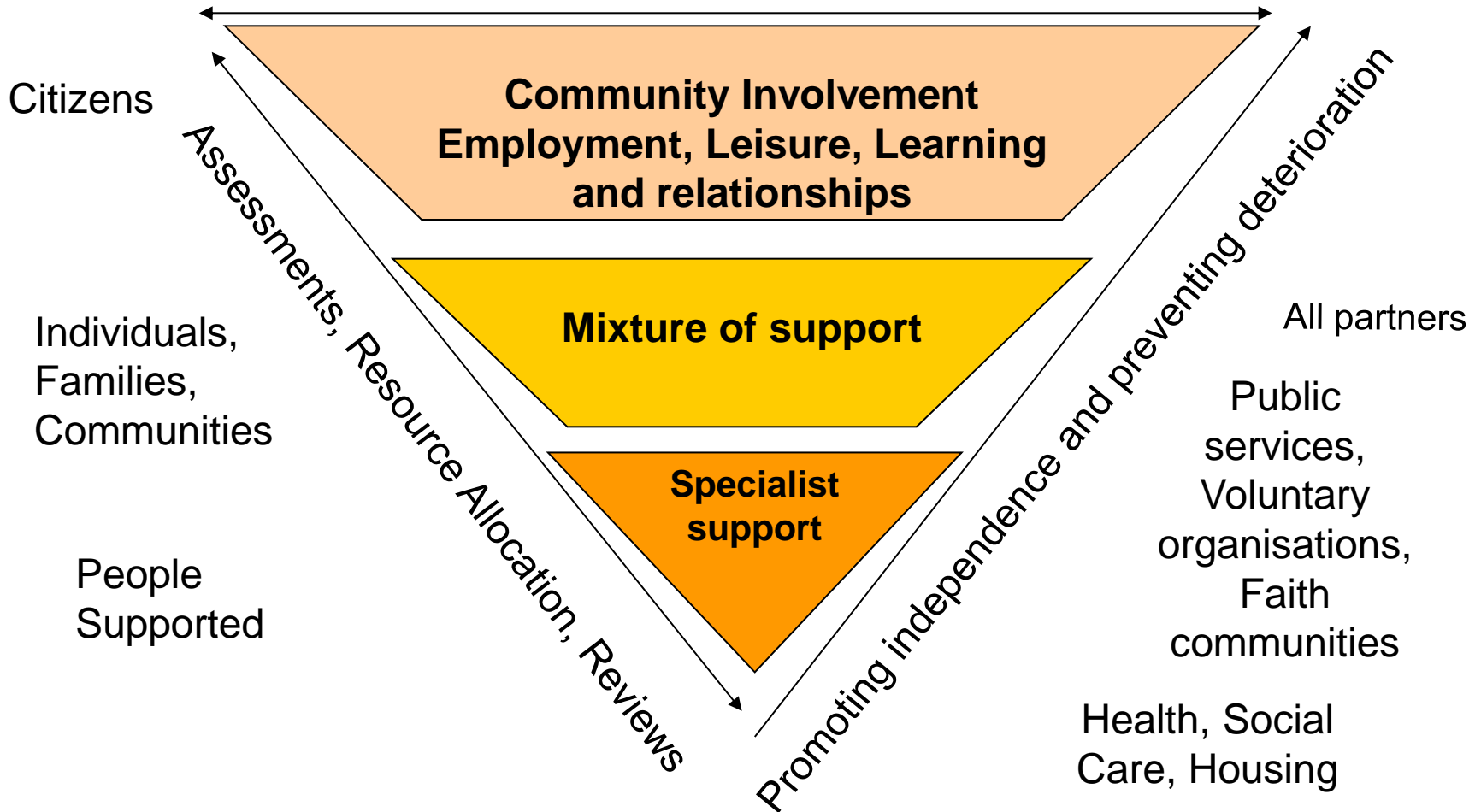
What values drive customer focused person centred service delivery?

- Mainstream ordinary lives and ordinary houses
- Keys to Citizenship
- Lifespan & change
- Choice and control for customers
- Dignity/Respect
- Transparency
- Least Restrictive/Local Service

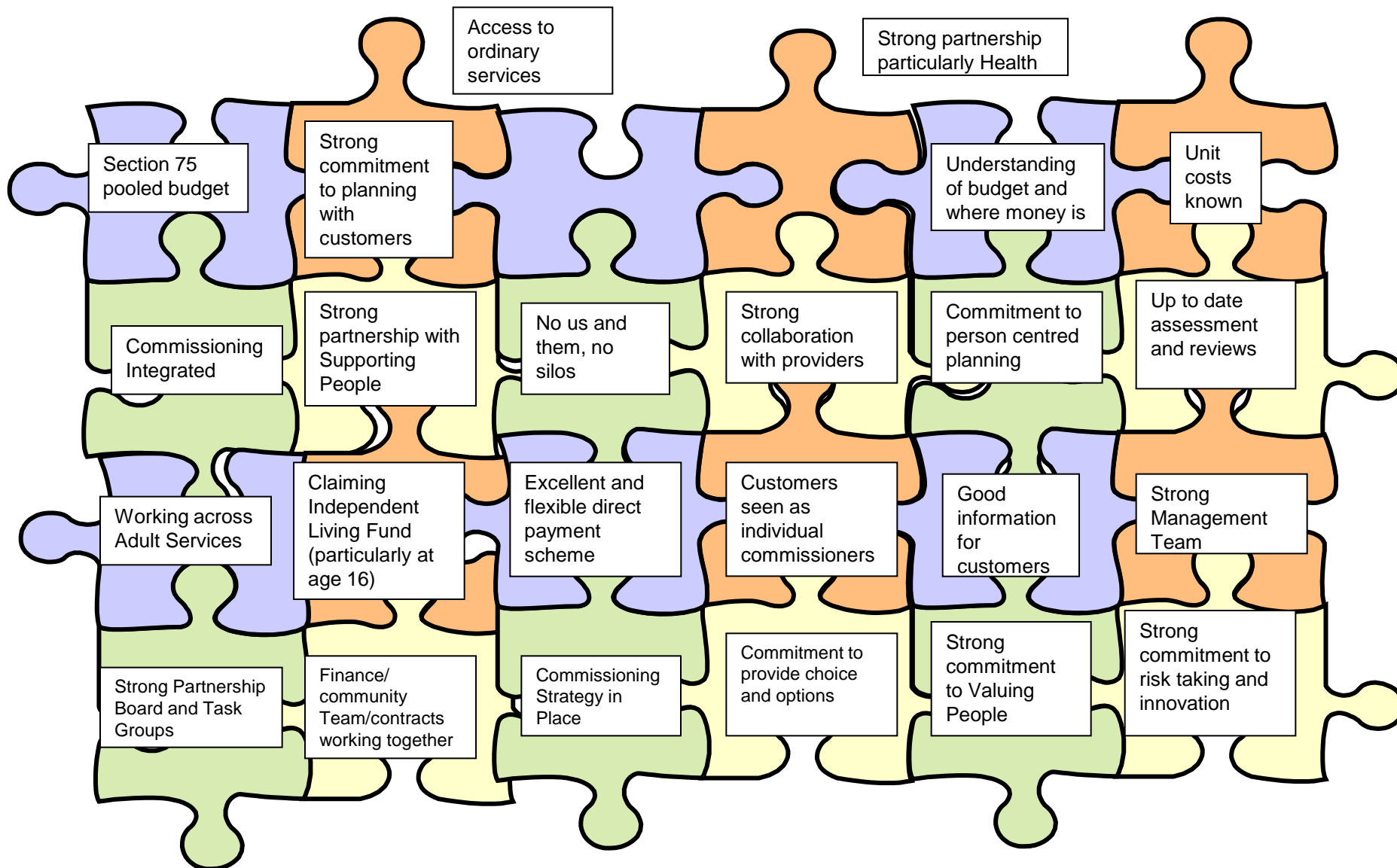
Culture / Managing Change

- Values Based
- Bring people with you - leadership
- Positive / Can Do
- Consistent messages
- Tap into knowledge & skills of others –
Trust and Respect
- No Us & Them – strong partnerships

Model for improving the quality of people's lives
Natural support ordinary lives



SYSTEM FOR SUPPORTING PERSON CENTRED SUPPORT



Out of Area meeting

- Pools all knowledge available to develop a full picture of the people placed outside Salford. Including reviewing of all individuals in out of area placements commissioned by Salford
- Ensures a focus on those people needing to be priorities for return (discharge, end of education, poor service)
- Develops a 3 year plan for the “target” population.
- Initiates projects grouping people with common needs where a commission is necessary.
- Tracks financial transfers/benefits for the Pool.
 - Monitors progress on the annual business plan repatriation programme
 - Develops understanding of trends to influence commissioning, long term plans
- Problem solves difficulties experienced.

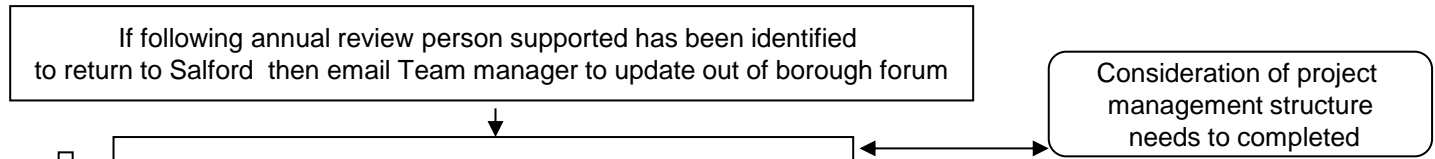
Out of Area meeting

- Referrals that cause concern.
- People in Danger of leaving Salford.
- Updating on Projects (service procurements)
- Discussion based on list of all known out of area placements.
 - Secure Commissioning.
 - Assessment and treatment.
 - Young people “in transition”(Educational and Residential)
 - Culturally specific(Jewish Community)
 - Autism
 - Adult Placement
 - Residential and nursing
 - People placed in services in Salford by other authorities.

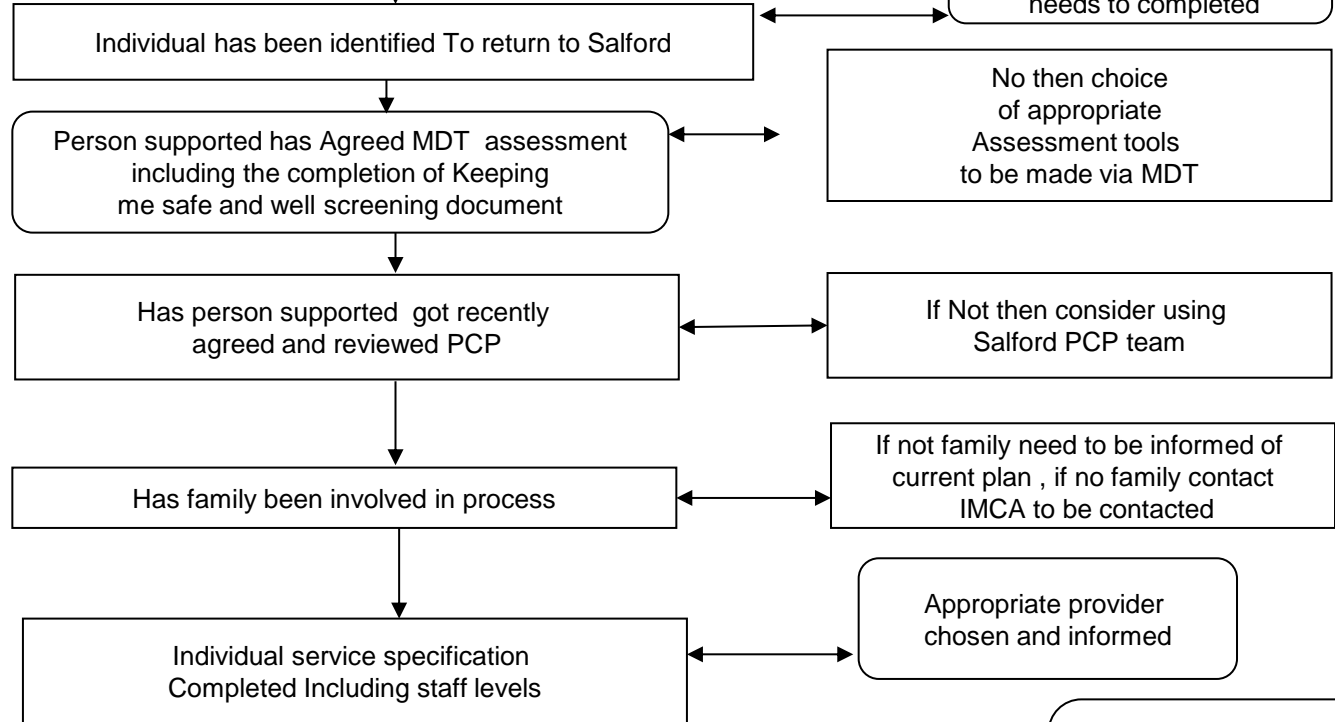
Out of Area meeting

Name	Co-ord	P No:	Residence	Category	D.O.A	Gross Weekly	Additional Costs	Annual Cost	Last Review	To return	Section
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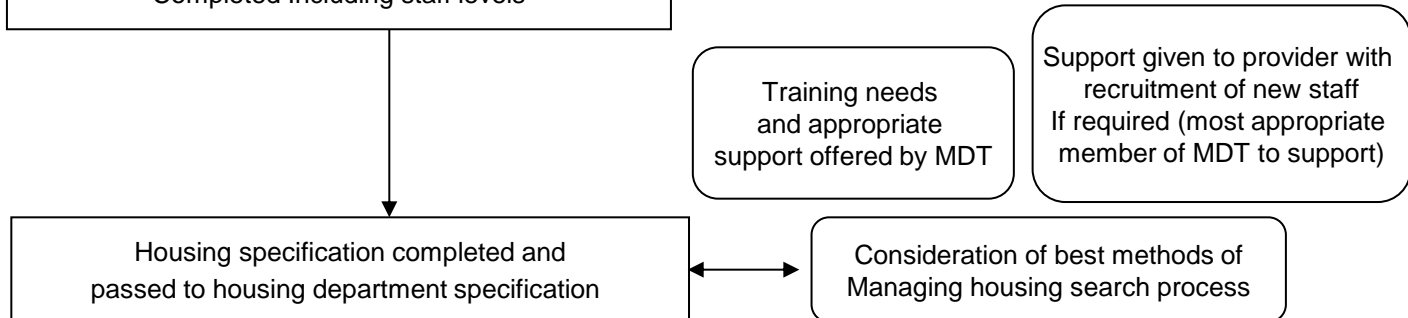
Stage 1
Assessment



Stage 2 Housing and service specification



Stage 3 Support plans and training



Training programme available to all staff and parents, carers

Challenging Behaviour Service Audits

Challenging Behaviour Pathway

Positive Behavioural Approaches to Challenging Behaviour including safe management of Challenging Behaviour

Challenging Behaviour service leads

Accessible version of policy

Development of single CB policy across Education, Health and Local Authority

Challenging Behaviour consultations

Thank you for listening
Any questions?

