



Challenging Behaviour - National Strategy Group (CB-NSG)

**Good Outcome- Good Life
Friday 6th March 2020**

Workshop 4: Regional Outcomes Workshop Facilitator: Wendy Ewins

Time: 11:55-13.15

The aim of this workshop is to:

stretch and challenge ourselves and think about

- What really matters?
- What should we be counting and how?

The objectives are to:

- Consider what our areas are already doing to evidence positive outcomes
- Share tools currently being used
- Consider how we might develop a standardised set of outcome measures
- Work together to agree common themes / measures that would support us to better monitor outcomes and support people to reach their own outcomes
- Develop a plan as to how we might achieve a standardised, validated set of measures

Background

This workshop recognises the need to better capture information about whether people's outcomes are being met through the Transforming care Programme. Although lots of data is collected, very little information is consistently captured about

people’s experiences and outcomes in a way that enables us to shape our support differently, and in response to what matters most to people.

Workshop agenda

1. **Welcome and introductions (5 minutes)**

2. **Presentation to give the background and context for this work (10 minutes)**

3. **Group discussion: (25 minutes)**

4. **Actions (25 minutes)**

What is needed	How it will be done	Who will do it	When it will be done
Greater clarity around NHS Digital data, including around discharge/ delayed discharge figures and highlighting forensic/ non forensic patients	Separate out forensic patient data. Follow up with NHS Digital – ask for clarification around ready for discharge figures.	Dan Scorer and Viv Cooper to follow up with NHS Digital	End of March
Promotion of the right outcomes for people with learning disabilities and/ or autism.	Wendy Ewins to share the 9 principles of Building The Right Support as a basis for good outcomes with Steve Holmes – to share with CQC Share details of existing work collecting feedback directly from people with learning disabilities and/ or autism.	Wendy Ewins and Steve Holmes. Mary Busk	

	Bring together an interested group of people to collect feedback from people with learning disabilities and/or autism.	TBC	
Improve measurement of outcomes, including measuring/ recording successes as well as failures.	Encourage/ persuade NHS and Department for Health and Social Care to take action to improve outcome measures/ focus to improve provision of the right support in the community for people with learning disabilities and/ or autism. Write proposal to Ray James and Claire Murdoch.	CB-NSG	Before next CB-NSG