



Challenging Behaviour - National Strategy Group (CB-NSG)

**Good Outcome- Good Life
Friday 6th March 2020**

Workshop 2: Delivering Outcomes from a Support Worker Perspective

Workshop Facilitator: Jackie Edwards, Ceri Edwards and Jayne Wood

Time: 11:55-13.15

The aim of this workshop is to:

The aim of this workshop is to share our experience as a small bespoke team supporting Rhys in his own home as part of a self-directed service. We aim to share how we have used the funding available to develop the workforce with a focus on the needs of the team and to open up the opportunity for a discussion about how to learn from our experience so that this might be replicated within other teams.

The objectives are to:

The objectives are to develop an action plan and capture any emerging themes from how the team deliver outcomes that have enabled Rhys to live a rewarding and fulfilling life, within a culture where the team recognise the importance of their own self-care needs and support each other by validating the commitment and dedication made by each member of the team. As a result, Rhys' outcomes now include taking a trip to Wales to visit his extended family and his 86 year old grandfather for the first time in 10 years and a reduction in the use of medication.

Actions:

What is needed	How it will be done	Who will do it	When it will be done
Kate Allen (Autism at Kingwood) to make contact with Solo support team who support Rhys	Link up Kate Allen with Solo via email	Jackie Edwards to facilitate	March

<p>Build a resource to present to Ray James/DHSC showing positive and negative examples of team sustainability and 'system' obstacles faced i.e. LA</p>	<p>Link up workshop attendees via email to plan and action roles</p> <p>Link up with Tizard FCRA first piece of research</p>	<p>Emma Corris to facilitate both</p>	<p>Begin in the spring</p>
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