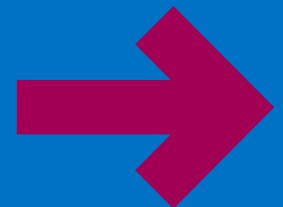


Transforming Care: Working together to model collaboration and a joined up approach

Dr Julie Higgins

Dr Jean O'Hara

13 Oct 2016



Programme Principles Overview

A good and meaningful life

Inclusion,
education,
employment,
relationships, support

Good mental health hospital care

Integrated with good
community services
Care & Treatment
Reviews
Discharge planning

Support for my family and paid staff

Short breaks and accommodation
Trained support and care staff

Where I live and who I live with

Choice of housing
Secure tenancies
Housing planning

Good mainstream health services

Annual Health Checks
Health action plans
Health passports
Liaison workers
Quality checkers
Reasonable
adjustments

Specialist health and social care support

24/7 function
Forensic support
Inter-agency work
Liaison and diversion

Money, early intervention, advocacy, support plans



People and families at the centre

National Learning Disability Programme

We are working to improve people's care, with overall aims to:

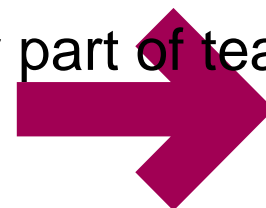
1. Stop people dying early
2. Stop people being in special hospitals unless they have to be



We're doing this by

- Improving lives now
- Changing services
- Tackling health inequalities
- And premature mortality

Learning Disability Advisers key part of team



Employees with a learning disability

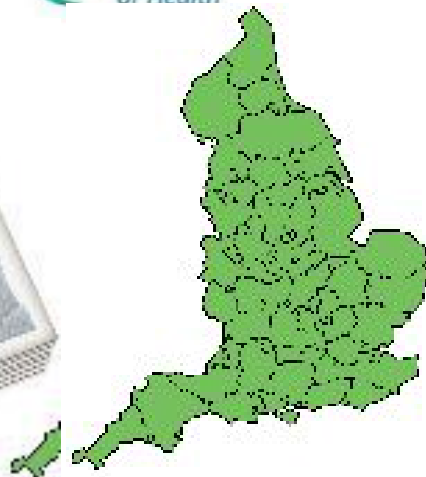


There are five people with a learning disability working for NHS England

- Three Learning Disability Advisers
- They work to make healthcare better
- And help to write policies to show the NHS how to make its care better
- And carry out work to make that happen
- They work with people with learning disabilities, family carers, NHS, social care, Transforming Care and others
- There are also two people with learning disabilities in the Engagement Team, working with people and their families



Transforming Care Partnerships in the regions health and social care



- Better support services for children and young people
- Fewer commissioned beds – NHS and private sector
- Better quality of inpatient services
- More use of personal budgets
- More individual packages of support including home ownership
- More choice of housing
- Better community support for people and their families
- Accountability for delivering plans
- Tracking Milestone plans



Quality of life project



- Working with Pathways Associates in NWest
- Established Experts by Experience and quality checkers together with some providers and commissioners are ...
- **Piloting framework assessment with people who have moved out of hospital in previous 18 months**
- Findings to be collated and final recommendations paper drafted by end of October.

Assuring Transformation – tracking data monthly

- The inpatient total at the end of August was 2,540, down by 20 from July's revised total of 2,560. **This is the 8th consecutive month in which the inpatient total is lower than the previous month.**
- The in-year performance to end August is an overall reduction of 140
- Data completion is improving, with only **6** commissioners not submitting or updating data in August.
- **140** CTRs were reported to have taken place in August, this is the highest monthly total reported since January 2016.

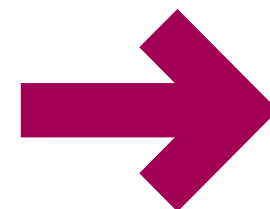


Improving people's lives now (1)

Care and Treatment Reviews

helping people stay out of hospital or spend the shortest time there,

and making sure people receive good care in hospital and in the community



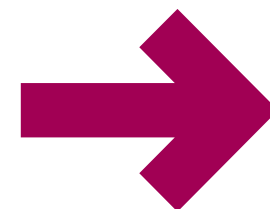
Improving people's lives now (2)

Hospital discharge standards



We are close to producing new standards to supporting people to leave hospital. They set out steps commissioners should take.

The standards will help make sure people and their families are central to their discharge planning & have a “My Discharge Plan”



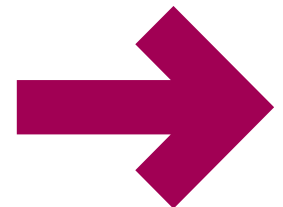
Tackling Health Inequalities

Improving Health and Quality

For all people with learning disabilities:



- Getting more people on GP registers and more people having Annual Health Checks
- Reducing misuse of medications (STOMPLD)
- Improving services for conditions that often affect people with learning disabilities eg: Epilepsy, Diabetes, Dysphagia
- Getting other programmes in NHS England to think about what they need to do to make their services more accessible eg. Flu Plan and National Diabetes Audit



Integrating physical and mental healthcare



Better together



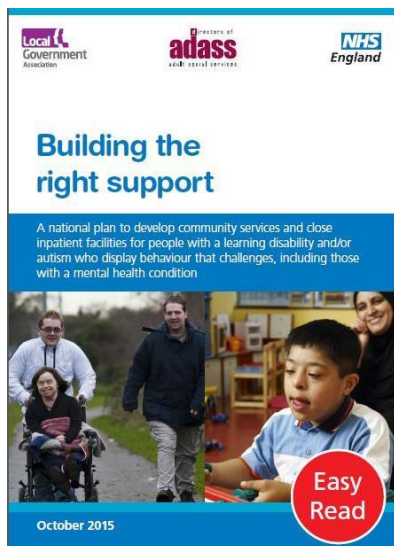
- With people and families to make sure services support people to live ordinary lives

With clinical/professional colleagues across health and social care to ensure rights-based, innovative, person-centred practice across every part of the country

- With statutory partners – health, social care, education, regulation and inspection etc - to ensure all policies and activities support the aims of the programme.



How are we doing?



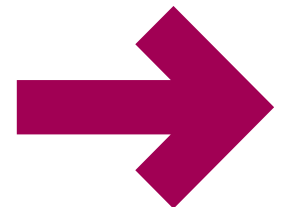
Could do better...

- We are still admitting too many people into hospital – including children and young people
- The experience for some people and their families is poor
- Some plans aren't good enough yet – more ambition needed
- Plans don't make change – actions do
- Money!
- Lots still to improve in general health care and tackling health inequalities – in primary, acute and specialist care



How the Professional Senate can help us to get there – opportunities

- Ensuring professionals have the right values
- Knowing what good quality looks like – and delivering it
- Reducing variation – within professional practice
- Share data and metrics to benchmark
- Develop meaningful outcomes
- Grow and nurture best practice
- Connect principles of expert, national leadership routinely to delivery ‘on the ground’



Thank you – any questions?

