1. Service context
- Southwark EIS is a community intensive service in the context of the Transforming Care agenda and is the tier above existing local community LD services.
- The service is recognized as one of the good practice examples in the Model Service Specifications (NHSE, 2017).
- EIS has been running since 2014 and since 2015 has been funded yearly out of the Better Care Fund.

2. Aims of the service
- Crisis Support: Rapid, flexible, intensive assessments and interventions to prevent potential service/family breakdown/hospital admission
- Clinical leadership with Service Design & Transition Planning: to support the step-down to less restrictive local community placements
- Strengthening Services: Working preventatively with local services to increase their capacity to create capable environments

3. Service Model
- Multi-agency service across SLaM, GSTT and Southwark LA
- Positive Behaviour Support
- Systemic approaches
- CPA care coordination & risk management
- Speech & Language Therapy
- Specialist LD Nursing
- Bespoke training and consultation
- Benchmarking service quality

4. Outcomes 2014-2018
- 16 adults with LD supported through crisis locally by preventing a move out of area in restrictive environments or hospital admission
- 11 adults with LD supported to successfully step-down to less restrictive environments or return to borough in community placements

Who we work with...
- Neurodevelopmental disorder
- Level of LD

What we’ve achieved (paired outcomes data)...

5. Key Ingredients
- Multi-agency commitment across health and social care has been essential in sustaining the service and its outcomes
- Both listening to clients and families and demonstrating strong clinical and financial outcomes have been key to ‘getting it right’ and keeping the service going!
- Partnership working at all levels of the system to enable change at strategic level
- Robust local CLDT provision has enabled ring facing of EIS function

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Dr Peggy Ravoux & Sophie Le (MHLD Services, South London & Maudsley NHS Foundation Trust), November 2018