



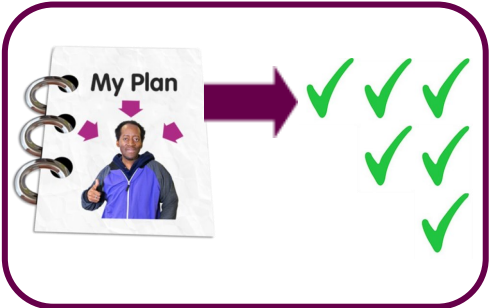
2018 Positive Behaviour Support Report



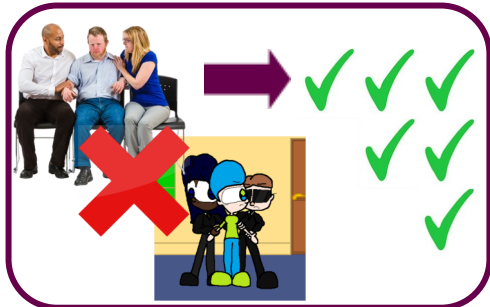
Most services are doing PBS well

We know this because we

- Visited
- Talked to people
- Gave the service a score



People's PBS plans are a lot better than they used to be



Staff hardly ever hold or move people now

This is much better than before PBS started



More staff have done PBS training

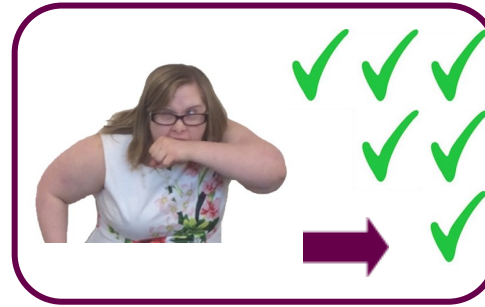
Some staff still need to do this



Staff are hurt about half as much as before PBS started



People we support are hurt about half as much as before PBS started



More people have hurt themselves than last year

We need to make this better



We have lots of stories about people having better lives because of PBS